



NSW Greyhound Breeders, Owners and Trainers Association

Membership Loyalty Program - Terms and Conditions

Full, Associate and Track membership at the New South Wales Greyhound Breeders', Owners and Trainers Association (NSW GBOTA) automatically provides the member with the opportunity to access our membership loyalty program.

By participating in our membership loyalty program through the use of your membership card, you agree to be bound by these terms and conditions.

1. **Full members** of the NSW GBOTA accrue loyalty points by swiping their membership card during eligible transactions within the NSW GBOTA network and its associated venues.
 - i. Loyalty points can be accrued on purchases of entry tickets, bar, race books, trials, merchandise, venue hire and race sponsorship.
 - ii. Full members will accrue 2 loyalty points for every \$1 spent on eligible purchases.
 - iii. A full member can accrue loyalty points at any of the following tracks: Bathurst, Bulli, Gosford, Gunnedah, Lismore, Maitland, or Temora. Loyalty points will not accrue on bar purchases at Wentworth Park.
2. **Associate members** of the NSW GBOTA accrue loyalty points by swiping their membership card during certain transactions within the NSW GBOTA network and its associated venues.
 - i. Loyalty points can be accrued on purchases of entry tickets, bar, race books, trials, merchandise, venue hire and race sponsorship.
 - ii. Associate members will accrue 1 loyalty point for every \$1 spent on eligible purchases.
 - iii. An Associate member can accrue loyalty points at any of the following tracks: Bathurst, Bulli, Gosford, Gunnedah, Lismore, Maitland, or Temora. Loyalty points will not be accrued on bar purchases at Wentworth Park.
3. **Track members** accrue loyalty points by swiping their membership card during certain transactions at the NSW GBOTA track that they joined at only.
 - i. Loyalty points can be accrued on purchases of entry tickets and bar only.
 - ii. Track members will accrue 1 loyalty point for every \$1 spent on eligible purchases.
 - iii. A Track member can accrue loyalty points at the track of which they are a member only. Loyalty points cannot be accrued on bar purchases at Wentworth Park.
4. **Bonus Points** may be accrued from time to time.
 - i. 25 Bonus points will be accrued for each Branch meeting a Full or Associate member attends reconciled on a quarterly basis.
 - ii. 25 bonus points will be accrued for each track admission, where an entry ticket is purchased. Bonus points will only accrue on one entry per day.
5. **Loyalty Points Rewards** - Once 250 loyalty points are accrued on a member's card, a member will receive a \$10 purchase reward on their membership card, which can be used to make purchases across the NSW GBOTA network. Track members may only access rewards at their nominated track only.
 - i. Once a \$10 reward is received, a member's loyalty points will revert to 0.
 - ii. \$10 reward must be used within 6 months of the date of the reward, or they will expire.
 - iii. \$10 rewards may be used on purchases of admission, bar, trials, race books, merchandise, venue hire and sponsorship.
 - iv. \$10 rewards are only available for use on purchases and are not transferrable or redeemable for cash.

6. NSW GBOTA reserves to right to change the rate of accrual of loyalty points, or the rate of loyalty reward from time to time.
7. A member cannot accrue or redeem loyalty points on behalf of another member.
8. Members must present their membership card at the point of sale to accrue reward points.
9. It is the responsibility of the member to hand staff their membership card at the time of making the purchase. Loyalty points cannot be awarded after the purchase has been made. Once a transaction is complete, NSW GBOTA staff members are unable to issue reward points.
10. In the event of technical failure or card malfunction, points will not be available for accrual or redemption and will not be credited at a future time during these circumstances.
11. Unused membership points will expire at the end of the 2019/2020 membership term.
12. In the event of termination of a membership in any circumstance, all loyalty points and associated rewards will automatically be cancelled and hence not redeemable from the time of termination of membership.
13. Suspended members are not eligible to accrue or redeem loyalty points or rewards, until their suspension is lifted.
14. NSW GBOTA takes no responsibility for replacing loyalty points due to a lost, stolen, damaged or faulty membership card.

Membership Benefits

15. **Discounts** – Members are eligible to access a discount on eligible purchases across the NSW GBOTA network.
 - i. Full members will receive a 10% discount on admission, bar, parking, race books, trials, merchandise, venue hire and race sponsorship across all NSW GBOTA venues.
 - ii. Associate members will receive a 5% discount on admission, bar, parking, race books, trials, merchandise, venue hire and race sponsorship across all NSW GBOTA venues.
 - iii. Track members will receive a 5% discount on admission and bar only, at their nominated track.
16. Membership card must be presented at the point of sale to access the discount. Staff cannot apply a discount once a transaction has been made.

Birthday Rewards

17. Full and Associate members are eligible to receive a reward within the month of their birthday for each calendar year of membership.
18. Full members are eligible to receive 1 x free drink (standard beer, wine or soft drink only), and 1 free race book during the month of their birthday.
19. Associate members are eligible to receive 1 free drink (standard beer, wine or soft drink) during the month of their birthday.
20. Birthday rewards will accrue as a voucher on a member's card once a member swipes their membership card on admission, during the month of their birthday.
21. Birthday rewards are a membership benefit and must be used within the month of members birthday. If not redeemed within the allowable period, they will expire.
22. Birthday rewards are valid for redemption at bars at the following tracks: Bathurst, Bulli, Gosford, Gunnedah, Lismore, Maitland, or Temora.

New Membership Rewards

23. Full, Associate and Track members who renew, reinstate or join before 30 June 2019 will receive a \$10 bonus on their membership card. \$10 bonus can only be used on purchases at NSW GBOTA tracks.
24. New membership bonuses must be used within 6 months of accrual, or they will expire.

General

25. All discounts, offers and rewards may not be used in conjunction with any other offer, are not transferrable, and are not redeemable for cash.
26. Only 2019/2020 financial members are eligible to access membership discounts and loyalty points. Full and Associate members from previous years must renew or reinstate their membership in order to access discounts and benefits.
27. The membership card is not transferrable and remains the property of NSW Greyhound Breeders Owners and Trainers Association.
28. NSW GBOTA reserves the right to alter or amend any benefit or reward redeemable by a member at any time or change the terms and conditions of the membership program.
29. If a member's card is lost or stolen, the member should immediately contact NSW GBOTA Head Office to have the card cancelled and replaced.
30. NSW GBOTA staff may ask for identification at the point of sale when claiming a discount or reward with the use of your membership card.
31. Entry into the NSW GBOTA membership program may be cancelled if a member breaches the Terms and Conditions of use, or if the member acts fraudulently in obtaining a benefit.
32. NSW GBOTA reserves the right to decide any matter or settle any dispute arising directly or indirectly out of or in connection to our membership rewards program, and no correspondence will be entered into.